

## **INFORMATION ABOUT PERSONAL DATA PROCESSING**

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### **Management of social network profiles, including communication and discussion with users (Twitter and LinkedIn “fanpages”)**

**Controller:** eustream, a.s.

**Contact details of the controller:** Votrubova 11/A, 821 09 Bratislava, Identification No: 35 910 712, registered in the Register of Companies kept by Bratislava I District Court, Section: Sa, Insert No. 3480/B.

**Data Protection Officer’s contact details:** [ochranaou@eustream.sk](mailto:ochranaou@eustream.sk), +421 (2) 6250 7111.

**Transfer of personal data to a third country or an international organisation:** None. (However, transfers may be made by the particular social network providers).

**Automated decision-making, including profiling:** None.

#### **The data subject’s rights:**

The data subject has the **right of access to personal data**; **right to rectification, erasure and restriction of processing of personal data**; and **right to lodge a complaint with the supervisory authority**, which is the Office for Personal Data Protection of the Slovak Republic.

The data subject has the **RIGHT TO OBJECT to the processing of personal data** relating to him or her, **including objecting to profiling**.

If such objection is made, **the controller shall no longer process the personal data** unless it demonstrates

- compelling legitimate grounds for the processing which override the interests, rights and freedoms of the data subject; or
- grounds for the establishment, exercise or defence of legal claims.

You may send your objection to: **eustream, a.s.**, Votrubova 11/A, 821 09 Bratislava, or by e-mail to [ochranaou@eustream.sk](mailto:ochranaou@eustream.sk).

### **Detailed information about the rights of data subjects and about how to exercise those rights are available at the controller’s website.**

The conditions of and information about personal data processing by Eustream explain only basic matters regarding the administration of Eustream’s social network profiles. Eustream has only the typical administrator rights over the processing of data subjects’ personal data through Eustream’s social network profiles. When data subjects use social networks (e.g.. Twitter, LinkedIn), their personal data are also processed by the providers of those social networks. Such processing and any provision of the data subjects’ personal data to third parties and transfer of those data to third countries (by the respective social network providers) are normally beyond Eustream’s control and liability. You are advised to familiarise yourself with the privacy policies of the social network providers through which you communicate with EUSTREAM. EUSTREAM is responsible solely for its own activities in its official social network profiles to which the explanations in these privacy terms and conditions (“Terms”) apply.

When selecting a social network for its official profiles, EUSTREAM chooses a provider that guarantees compliance with the EU laws and principal privacy standards.

Unless these Terms provide otherwise, the “**management of social network profiles, including communication and discussion with users**” purpose of processing is subject to the general principle

that EUSTREAM is in the position of a special controller in relation to the social network providers and a particular social network provider is in the position of a special controller in relation to EUSTREAM.

As regards requests for information and/or exercise of user rights to user data, Eustream wishes to emphasise that they can be handled most effectively if addressed directly to the respective social network provider (i.e. directly to Twitter or LinkedIn, as applicable). This is because only the social network providers have access to user data and are able to take appropriate measures and directly provide required information. Nevertheless, you still can contact us. To contact Twitter, please use the procedures provided at <https://twitter.com/en/privacy>. To contact LinkedIn, please use the procedures provided at <https://www.linkedin.com/legal/privacy-policy>.

The Table below provides details of the processing of a data subject's records on the controller's social networks.

Data subjects	Legal basis of personal data processing	Purpose of personal data processing	Time of processing	Recipients/recipient categories
<p>Natural person being a registered user logged-in or registered user not logged-in or unregistered user.</p>	<p>Legitimate interest (within the meaning of Article 6(1)(f) of the General Data Protection Regulation). <i>Legitimate interest:</i> Creation of the controller's official profile ("fanpage") on a social network in order to inform general public about the controller's operation as a transport system operator and communicate with user.</p>	<p>Management of social network profiles, including communication and discussion with users (Twitter and LinkedIn "fanpages").</p>	<p>Data will be retained: (a) For the duration of operation of the respective social network profile of EUSTREAM; or (b) Until the data are no more required for the provision of products and services of the respective social network provider; or (c) Until the user closes his or her social network account; whichever comes earlier. For the specific retention period of Twitter refer to <a href="https://twitter.com/en/privacy">https://twitter.com/en/privacy</a>. For the specific retention period of LinkedIn refer to <a href="https://www.linkedin.com/legal/privacy-policy">https://www.linkedin.com/legal/privacy-policy</a></p>	<p>Entities to which the controller provides personal data on the basis of law; expert consultants and advisers bound by a legal and/or contractual confidentiality obligation; administrators of EUSTREAM's social network profiles.<sup>1</sup></p>
<p>The natural person exercising his or her rights as data subject under the General Data Protection Regulation.</p>	<p>A legal obligation (referred to in Article 6(1)(c) of the General Data Protection Regulation) arising from the Personal Data Protection Act No 18/2018.</p>	<p>The handling of requests of data subjects exercising their rights under the General Data Protection Regulation and the Personal Data Protection Act No 18/2018.</p>	<p>Five years of the handling of the request through the "personal data processing in the handling of requests of data subjects exercising their rights" processing activity.</p>	<p>The data subject exercising his or her rights under the General Data Protection Regulation; Office for Personal Data Protection of the Slovak Republic; other recipients determined by law; expert consultants and advisers bound by a legal and/or contractual confidentiality obligation; the company managing the archiving and destruction of documents for EUSTREAM.<sup>1</sup></p>

**Request for the disclosure of personal data and potential consequences of non-disclosure:** The controller will process personal data on the legal ground of compliance with legal obligations. When the disclosure of personal data is a legal requirement, the controller must disclose them.

<sup>1</sup> EUSTREAM does not make available data subjects' personal data to any third parties other than the recipients determined by law or specifically mentioned in these Terms.