

How a data subject may exercise his or her rights and how EUSTREAM will carry out the data subject's rights

The data subject may exercise his or her rights by submitting a request using any of the following ways:

- sending an e-mail to ochranaou@eustream.sk,
- in person at the controller's address: eustream, a.s., Votrubova 11/A, 821 09 Bratislava, or
- sending a letter to the company's address: eustream, a.s., Votrubova 11/A, 821 09 Bratislava.

EUSTREAM will assist the data subject in exercising his or her rights. The data subject may exercise his or her rights by completing the "Request for the Exercise of the Data Subject's Rights against eustream, a.s. as the Controller" form, which is available at the controller's website, i.e. <https://www.eustream.sk>, or in a non-electronic form at the receptions of the controller's office buildings.

EUSTREAM may ask for the provision of additional information to verify the data subject's identity if it has reasonable doubts concerning the identity of the natural person making the request.

If the request is manifestly unfounded or excessive, in particular because of its repetitive character, EUSTREAM may refuse to act on the request or charge a reasonable fee taking into account the administrative costs of taking the action requested. IN ALL OTHER CASES INFORMATION SHALL BE PROVIDED FREE OF CHARGE (in accordance with Article 12(5) of the Regulation and Article 29(5) of the Act).

EUSTREAM shall provide the data subject with information on action taken on the request under Articles 15 to 22 of the Regulation and Article 21 to 28 of the Act without undue delay and in any event within one month of receipt of the request. That period may be extended by two further months where necessary, taking into account the complexity of the request and number of requests. EUSTREAM shall inform the data subject of any such extension within one month of the receipt of the request, together with the reasons for the delay. Where the data subject makes the request by electronic means, the information will be provided by electronic means where possible, unless otherwise requested by the data subject.

If EUSTREAM does not take action on the request of the data subject, it shall without delay and at the latest within one month of the receipt of the request inform the data subject of the reasons for not taking action and on the possibility of lodging a complaint with a supervisory authority and seeking a judicial remedy under the Regulation, or filing a petition to initiate personal data protection proceedings under the Act.

EUSTREAM shall inform each recipient to whom the personal data have been disclosed any rectification or erasure of personal data or restriction of processing carried out in accordance with Articles 16, 17 and 18 of the Regulation or Articles 22, 23 and 24 of the Act, unless this proves impossible or involves disproportionate effort. The controller shall inform the data subject about those recipients if the data subject so requests.